

## **What is included in the Door-to-Door rates ?**

All transport from the origin factory (Ex-Works terms) or Origin city (FOB Port/ FOB Airport terms) to the delivery address. Including...

- All transport costs from pick-up to delivery
- Insurance
- U.S. Customs clearance/ entry
- U.S. Customs bond
- All handling charges
- All fees
- All surcharges
- Delivery to your freight dock between 9:00 AM to 5:00 PM.

Some customers have special needs, such as Delivery on the weekend, Special pick-up with a dedicated truck, etc. We normally include your special requirements in your D2D rates. [A list of the Special Services are here.](#)

[Which costs are not included in the Door-to-Door rates ?](#)